

# Commonly asked questions?



The most common questions we hear are:

- How is it that the standard of property seems to decline?
- The tenant keeps asking for something to be fixed & it never gets done.

## **Our Solution**

We encourage our owners & tenants to be present at all routine inspections this will ensure repairs or problems are identified and action is taken to activate the repair.

In addition to this we can go through the Property Condition Report with the tenant prior to move in, we invite the owner to attend.

Our main aim at Albany Property Management is to offer you an all encompassing experience by ensuring that we are approachable, understanding, efficient and making service an integral part of our business.

*"I look forward to discussing your property with you further in the near future"*  
*Kind Regards, Julie Hetherington*

**"We'll look after it like it's our own"**